Voucher Process Overview

- **Who is eligible?**
  - Patients with Medicaid or no insurance
- **Where can the voucher number be found?**
  - The voucher number is included with the discharge paperwork given to the patient in the ED as well as emailed to the patient, if email was provided.

- **Where does a pharmacist verify this number?**
  - Voucher numbers can be verified at "matters.health.ny.gov/matters/voucher" to ensure the unique number is legitimate and has not been used before.

- **What questions will the pharmacist have to answer?**
  - The pharmacist will indicate the voucher number, pharmacy name, price (average wholesale price + $10) and date.
- **How does reimbursement work?**
  - Once these fields are submitted, the information is forwarded to the Pharmacists Association of WNY who will mail a check to the pharmacy in approximately two weeks after submission.