



MATTERS

Medication for Addiction Treatment & Electronic Referrals

Frequently Asked Questions - Patients

Q: What is MATTERS?

A: MATTERS (Medication for Addiction Treatment and Electronic Referrals) is a collection of resources that connects patients to long-term treatment for opioid use disorder. We facilitate rapid referrals on our electronic platform to improve access to medications for opioid use disorder (MOUD) when indicated.

Q: How can I receive a MATTERS referral?

A: Patients with opioid use disorder that present to a participating emergency department, urgent care, medical office, or corrections facility may be eligible to receive a MATTERS referral. If you're seeking care, ask your provider if they participate in the program!

Q: How soon will I receive my medication?

A: If your provider writes you a bridge prescription before your clinic appointment, you can pick up your medications as soon as the same day! Be sure to check that your preferred pharmacy has your medication ready before you show up.

Q: Do I have to be on medication? What if I don't want to be on buprenorphine?

A: Although the MATTERS platform believes connecting patients to medication assisted treatment (MAT) is key to OUD recovery, we have zero patient requirements. We exist to support you in your treatment – discuss with your provider about what medication(s) might be right for you.

Q: What if I don't have a ride to my clinic appointment?

A: The MATTERS platform is able to offer referred patients a free round-trip ride to their first appointment. Tell your provider completing the referral that you need transportation assistance.