

## Mission

To provide every person living with substance use and mental health disorders multiple pathways to treatment and resources within their own community by creating an extensive network focused on improving access and eliminating financial, geographical and social barriers.

## Vision

For MATTERS to be utilized across the United States as a way to reduce morbidity and mortality rates for people living with substance use and mental health disorders by linking them to stigma-free treatment and resources so that no matter what stage of readiness they are in, help is always available.

## Values

## We will always

**M**

Meaningful Connections

Link people to a variety of services and resources so no matter what step they are ready to take, the right one is always available.

**A**

Advocacy

Speak up, support, and defend those who need help.

**T**

Trust

Be an honest and reliable source.

**T**

Tenacity

Be determined to reach the unreachable and overcome obstacles.

**E**

Education & Empowerment

Make prevention and treatment information readily available so that those who choose to take action can do so with knowledge and understanding.

**R**

Reach & Responsiveness

Continue to build an extensive network with efficient referral processes in order to get help to those who need it *when* they need it, without delay.

**S**

Stigma-Free Services & Support

Provide an environment that is free from stigma and judgment, inclusive and respectful of all.