



MATTERS[®]

Medication for Addiction Treatment & Electronic Referrals

Telemedicine Guide

1

Navigate*

Navigate to mattersnetwork.org/telemedicine to immediately request an appointment time by choosing one of the resources.

2

Prepare

Prepare for your appointment. An unknown number will call or text you with additional appointment information.

3

Connect

Connect with a healthcare provider virtually from any location using an electronic device.

***Telemedicine services are available 11am - 11pm across New York State and 24/7 in Western New York.**

Why Telemedicine?



Rapid
evaluation



Access to
medication



Referral to
treatment

Additional Services



Medication
Vouchers

Uninsured individuals receive a voucher to cover the cost of up-to 14-days of buprenorphine.



Harm Reduction
Supplies

Visit our website to order free naloxone (Narcan) as well as fentanyl and xylazine test strips.



Transportation
Vouchers

All referred individuals receive a free round-trip ride for their first clinic appointment.

For any questions contact us
or scan for more info!



765-MATTERS (628-8377)



www.mattersnetwork.org

