



# MATTERS<sup>®</sup>

Medication for Addiction Treatment & Electronic Referrals

## Telemedicine Guide

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### Navigate\*

Navigate to [mattersnetwork.org/treatment](https://mattersnetwork.org/treatment) to immediately request an appointment time by choosing one of the resources.

2

### Prepare

Prepare for your appointment. An unknown number will call or text you with additional appointment information.

3

### Connect

Connect with a healthcare provider virtually from any location using an electronic device.

**\*Telemedicine services are available 11am - 11pm across New York State and 24/7 in Western New York.**

# Why Telemedicine?



Rapid  
evaluation



Access to  
medication



Referral to  
treatment

## Additional Services



Medication  
Vouchers

Uninsured individuals receive a voucher to cover the cost of up to 14-days of buprenorphine.



Harm Reduction  
Supplies

Visit our website to order free naloxone as well as fentanyl and xylazine test strips.



Transportation  
Vouchers

All referred individuals receive a free round-trip ride for their first clinic appointment.

For any questions contact us  
or scan for more info!



765-MATTERS (628-8377)



[www.mattersnetwork.org](http://www.mattersnetwork.org)

