MATTERS
Medication for Addiction Treatment & Electronic Referrals

Join Our Network

Expanding access to **opioid use disorder** treatment, resources, and support across **New York State**

Who We Are

MATTERS is a nonprofit organization working across multiple states to connect people who use drugs to life-saving resources.

By collaborating with community stakeholders, we expand access to harm reduction, treatment, and support services that prevent overdose and promote long-term recovery.

How it Works

1: Referral site partners encounter someone with opioid use disorder.

2: Partners facilitate a rapid referral on the MATTERS platform with built-in supports, no extra steps needed.

3: Individuals are connected to an outpatient treatment organization of their choice, selecting from nearly 2,000 available appointment slots.

4: MATTERS staff follow up with patients within 72 hours and again at 30, 60, and 90 days.

Who Can Join

- Community organizations
- First responders
- Hospitals
- Pharmacies
- Treatment providers
- And more

Why Partner With Us?

Person-Centered Approach

We center autonomy by removing barriers, reducing stigma, and providing people with options on where and how they receive care.

Simple, Fast, Efficient

Our services are easy to access and prioritize rapid access to medication and overdose prevention supplies.

What We Provide

Telemedicine Evaluations

We partner with virtual treatment providers across New York State to expand access to care.

- Rapid evaluation
- Referral to treatment
- Access to medication
- All wraparound services

Wraparound Support

Medication Vouchers

Cover the cost of up to 14 days of any combination of buprenorphine/naloxone for uninsured and underinsured individuals.

Transportation Vouchers

Provides up to three free, round-trip rides to stay connected to services after being referred, promoting long-term connection to care.

Connection to Peer Support

Individuals can opt to be contacted by a peer in recovery for additional support, which is automatically included in the referral process and requires no extra steps.

BUPE-AP Program

In partnership with the NYSDOH, MATTERS offers immediate BUPE-AP enrollment covering one year of buprenorphine for uninsured or underinsured individuals.

Harm Reduction Resources

- Free mail-based naloxone, test strip, and safer injection supply distribution.
- Community-based vending machines are available 24/7, 365 days a year.
- Group trainings and educational resources are available at no cost.

Register for our referral platform to connect individuals to treatment, support, and resources.

Contact Us

765-MATTERS (628-8377)

mattersnetwork.org